

## OPTION 1: Kahala Focus Online Reporting

\$40 MONTH/PER STORE / Custom report requests additional / 30-day free trial

## Single Store Dashboard

This is the same dashboard at store level that displays net sales, labor , abor , etc.

- 1. Access kahala.focuspos.com
- 2. Enter Username and Password
- 3. Select Login

| Sign In To myFocus            |  |  |  |  |
|-------------------------------|--|--|--|--|
|                               |  |  |  |  |
| Username                      |  |  |  |  |
| Password                      |  |  |  |  |
| Go To Multi-Store Dashboard 💌 |  |  |  |  |
| Login Cancel                  |  |  |  |  |
|                               |  |  |  |  |
|                               |  |  |  |  |
|                               |  |  |  |  |

4. Home page will display with a list of available stores

| You Are Here | e 🔷 <u>Home</u> |             |            |           |           |         |            |          |               |                 |            |         |
|--------------|-----------------|-------------|------------|-----------|-----------|---------|------------|----------|---------------|-----------------|------------|---------|
| ✓ Totals     | 🐁 💌 Region      | All         | ~          | Store All |           | Y Start | t 2/21/201 | End      | 2/21/2011 To  | day   Yesterday |            | Update  |
|              |                 | <b>\$</b> S | ales Summa | ry 👅 Av   | verages 🛕 | Alerts  | 🥵 Labor    | () Misce | ellaneous 🍄 V | 'isual          |            |         |
| Store        | Date            | Net Sales   | Lbr \$     | Lbr %     | Void #    | Void \$ | Disc #     | Disc \$  | Rfd # Rfd \$  | GC # GC \$      | PO # PO \$ | 1st Clk |
| BL-10040     | 02/21/2011      | \$0.00      | \$0.00     | 0.00      | 0         | \$0.00  | 0          | \$0.00   | 0 \$0.00      | 0 \$0.00        | 0 \$0.00   |         |
| BL           | 02/21/2011      | \$0.00      | \$0.00     | 0.00      | 0         | \$0.00  | 0          | \$0.00   | 0 \$0.00      | 0 \$0.00        | 0 \$0.00   |         |

5. Current data is displayed with 0s' this is the store dashboard

| You Are Here 🕈 Dashboa | ards 🕈 <u>Single S</u> | Store        |              |                |          |                       |   |
|------------------------|------------------------|--------------|--------------|----------------|----------|-----------------------|---|
|                        |                        | 🚽 Store 🛛 BL | _            | Date 2/21/201  | 1 Update |                       |   |
|                        |                        |              | Previous Day | Next Day Today |          |                       |   |
| nFocus (As of 8:04 am) |                        | 🎓 Net Sales  |              |                |          | Miscellaneous         |   |
| Net Sales              | \$0.00                 |              |              |                | ~        | Overtime Warnings (0) | ~ |
| Labor \$               | \$0.00                 |              |              |                |          |                       |   |
| Labor %                | 0.00                   |              |              |                |          | On the Clock (0)      |   |
| Voids (0)              | \$0.00                 |              |              |                |          |                       |   |
| Discounts (0)          | \$0.00                 |              |              |                |          |                       |   |
| Refunds (0)            | \$0.00                 |              |              |                |          |                       |   |
| Return Items (0)       | \$0.00                 |              |              |                |          |                       |   |
| Gift Cards (0)         | \$0.00                 |              |              |                |          |                       |   |
| Paid Outs (0)          | \$0.00                 |              |              |                |          |                       |   |
| First Clock In         |                        |              |              |                |          |                       |   |

- 6. Enter a new date and select Update *(prior day sales will be available for viewing after 2pm MST).*
- 7. Many on the list can be drilled down for more data; current drill down displayed is Report Groups, which is from Net Sales

|                       |              | 🗳 Store 🛛 BL-🖆  |               | Y Da  | nte 2/18/2011 | Update  | • |                       |   |
|-----------------------|--------------|-----------------|---------------|-------|---------------|---------|---|-----------------------|---|
|                       |              |                 | Drawiewa Draw | Next  | Tadau         |         |   |                       |   |
|                       |              |                 | Previous Day  | Next  |               |         | _ |                       |   |
| nFocus (Business Date | - 2/18/2011) | 🕋 Net Sales     |               |       |               |         |   | Miscellaneous         |   |
| Net Sales             | \$227.98     | Report Group    |               | Units | Sales         | % Sales | ~ | Overtime Warnings (0) | ~ |
| Labor \$              | \$111.58     | BL - Cld Sand   |               | 15    | \$74.53       | 32.69   |   |                       |   |
| Labor %               | 48.94        | BL - Hot Sand   |               | 2     | \$13.98       | 6.13    |   | On the Clock (0)      |   |
| Voids (0)             | \$0.00       | BL - Panini     |               | 2     | \$14.38       | 6.31    |   |                       |   |
| Discounts (4)         | \$17.33      | BL - Spr Sand   |               | 1     | \$6.29        | 2.76    |   |                       |   |
| Refunds (0)           | \$0.00       | BL - Sides      |               | 23    | \$22.77       | 9.99    |   |                       |   |
| Return Items (0)      | \$0.00       | BL - Combos     |               | 13    | \$65.00       | 28.51   |   |                       |   |
| Gift Cards (0)        | \$0.00       | BL - Cpn Disc   |               | 14    | \$-6.72       | -2.95   |   |                       |   |
| Paid Outs (0)         | \$0.00       | BL - Cld Bevs   |               | 23    | \$30.75       | 13.49   |   |                       |   |
| First Clock In        | 8:58am       | BL - Condiments |               | 2     | \$2.55        | 1.12    |   |                       |   |
|                       |              | BL - Other      |               | 5     | \$4.45        | 1.95    |   |                       |   |
| Averages              |              |                 |               |       |               |         |   |                       |   |
| Checks (38)           | \$6.00       |                 |               |       |               |         |   |                       |   |
| Guests (38)           | \$6.00       |                 |               |       |               |         |   |                       |   |
| Time                  | 00:00:30     |                 |               |       |               |         |   |                       |   |
|                       |              |                 |               |       |               |         |   |                       |   |
| Checks                |              |                 |               |       |               |         |   |                       |   |
| Open                  | 0            |                 |               |       |               |         |   |                       |   |
| Reopened              | 0            |                 |               |       |               |         |   | System Alerts         |   |
| Missing Bevs          | 0            |                 |               |       |               |         |   | Current Date          |   |
|                       |              |                 |               |       |               |         |   | current bate          |   |
| Sales By Period       |              |                 |               |       |               |         |   | 02/21/2011            |   |
| Breakfast             | \$27.73      |                 |               |       |               |         |   | Business Date         |   |
| Lunch                 | \$192.28     |                 |               |       |               |         |   |                       |   |
| Dinner                | \$7.97       |                 |               |       |               |         |   | 02/18/2011            |   |
| Late Night            | \$0.00       |                 |               |       |               |         |   | Last Batch            |   |
|                       |              |                 |               |       |               |         |   | 02/18/2011 (\$76.33)  |   |
| Items                 |              |                 |               |       |               |         |   |                       |   |
| Out Of Stock          | 0            |                 |               |       |               |         |   | Batch Time            |   |
| Countdown             | 0            |                 |               |       |               |         |   | Feb 19 2011 2:45AM    |   |
| Tracking              | 0            |                 |               |       |               |         |   | Dapacit               |   |
| Variable Price (5)    | \$4.45       |                 |               |       |               |         |   | Deposit               |   |
|                       |              |                 |               |       |               |         |   | \$0.00                |   |
|                       |              |                 |               |       |               |         |   |                       |   |

- 8. Select another Store ID and Update to view another location
- 9. Or Use tool bar and select Dashboards to view available reports

Home Corporate 🖶 Gift/Loyalty 🖶 Setup 🖊 Dashboards 🖶 Miscellaneous 🜷

## **Reports**

Several reports are available; favorite reports are listed below.

- Item Count Daily by Item Name
  - 0 Displays menu item, unit, sales, %sales to Net for a date or date range
- Daily Sales Report (SSRS)
  - o This is the Sales report that locations use to balance with
- Concept Report
  - Displays unit, sales, %sales to Net by concept and report group for a date or date range
- 1. Select Dashboards from top tool bar then select Reports
  - 2. Select a report; a new browser window will open



3. Select Store ID and dates; options/screens vary by report

| <section-header> Daily Sale:</section-header> | s Report |     |                          |    | • 🔊 • 🗆 | 🗈 🖶 🔻 Page · | - Safety + Tools • | • 🕐 • 🕺 |
|---|----------|-----|--------------------------|----|---------|--------------|--------------------|---------|
| Store ID<br>Start Date                        | BL-10049 | · · | Display NRGT<br>End Date | No | ~       |              | View Rep           | port    |

- 4. Select View Report
- 5. Report will generate and display

| <section-header> Daily Sale</section-header> | s Report |          |        |         |              |                             |   |
|--|----------|----------|--------|---------|--------------|-----------------------------|---|
| Store ID                                     | тт-      |          |        | ~       | Display NRC  | 3T No 💙                     |   |
| Start Date                                   | 2/6/2011 |          |        |         | End Date     | 2/12/2011                   | 1 |
|  |          |          |        |         |              |                             |   |
| 14 4 1                                       | of 1 👂   | ÞI       | 4      | 100%    | <b>v</b>     | Find   Next 🛛 🛃 🗸           | ¢ |
| <b>⇔Fo</b>                                   | CUS      |          |        | Daily : | Sales Report | for 02/06/2011 - 02/12/2011 |   |
| π.   |          |          |        |         | created at   | t 2/21/2011 10:29 AM        |   |
| DAILYSAL                                     | ES       |          |        |         |              |                             | _ |
|  |          |          | 5      | Disc    | Disc         |                             |   |
|  | Units    | Sales    | Sales  | Units   | Sales        |                             |   |
| Average Check                                | 709      | 8.12     |        |         |              |                             |   |
| Average Guest                                | 709      | 8.12     |        |         |              |                             |   |
| Voids  | 36       | 194.72   |        |         |              |                             |   |
| TT - Cr. Taco                                | 98       | 145.67   | 2.53   | 1       | -0.45        |                             |   |
| TT - FI. Taco                                | 102      | 295.48   | 5.13   | 0       | 0.00         |                             |   |
| TT - Cr. Burrit                              | 111      | 289.89   | 5.03   | 2       | -0.50        |                             |   |
| TT - Sf. Burrit                              | 98       | 323.82   | 5.62   | 3       | -2.40        |                             |   |
| TT - Salads                                  | 24       | 90.96    | 1.58   | 0       | 0.00         |                             |   |
| TT - Nachos                                  | 10       | 53.10    | 0.92   | 0       | 0.00         |                             |   |
| TT - Fries                                   | 89       | 211.05   | 3.66   | 1       | -0.72        |                             |   |
| TT - Desserts                                | 4        | 6.76     | 0.12   | 0       | 0.00         |                             |   |
| TT - Combos                                  | 240      | 933.16   | 16.20  | 0       | 0.00         |                             |   |
| TT - Kids                                    | 5        | 21.45    | 0.37   | 0       | 0.00         |                             |   |
| TT - Other                                   | 32       | 39.88    | 0.69   | 0       | 0.00         |                             |   |
| TT - Condiments                              | 30       | 14.37    | 0.25   | 0       | 0.00         |                             |   |
| AW - Condiment                               | s 2      | 1.98     | 0.03   | 0       | 0.00         |                             |   |
| AW - Hamburger                               | rs 129   | 395.91   | 6.88   | 0       | 0.00         |                             |   |
| AW - Hotdogs                                 | 41       | 78.10    | 1.38   | 0       | 0.00         |                             |   |
| AW - Meals                                   | 373      | 1,480.30 | 25.71  | 1       | -3.00        |                             |   |
| AW - Sides                                   | 157      | 346.14   | 6.01   | 1       | -0.81        |                             |   |
| AW - Desserts                                | 108      | 237.82   | 4.13   | 0       | 0.00         |                             |   |
| AW - Retail                                  | 3        | 5.97     | 0.10   | 0       | 0.00         |                             |   |
| Chevron                                      | 461      | 786.86   | 13.66  | 0       | 0.00         |                             |   |
| Totals                                       | 2,117    | 5,758.67 | 100.00 | 9       | -7.88        |                             |   |

- 6. Select another Store ID to continue using current report
- 7. *Or* Close webpage to choose another report
- 8. To exit Kahala Focus, select Logout in top right corner



### OPTION 2: Focus POS Mobile Web Reporting

\$24.95 MONTH PER STORE/Also available as IPAD, IPHONE & DROID APPS

- 1. Access mobile.focuspos.com
- 2. Enter Username and Password
- 3. Select Login

Welcome to Focus POS Mobile Web Reporting! Please enter your information below to login.

| User Name                     |  |  |  |  |
|-------------------------------|--|--|--|--|
| Password                      |  |  |  |  |
| Login                         |  |  |  |  |
| Need Assistance? Call Support |  |  |  |  |

- 4. Multi-Store Dashboard will display; accessible store numbers vary by login
  - Quickly view Net Sales, Void \$, and Lbr%
  - This is current, up to the minute data

| Focus              | Multi-Store Dashboard 💌 |                    |                              |
|--------------------|-------------------------|--------------------|------------------------------|
| <b>\$</b>          |                         |                    | Date: Today   Show Details 🕂 |
| Store              | Net Sales               | Void \$            | Lbr %                        |
| BL-10049           | \$117.05                | \$0.00             | 37.35                        |
| BL-10053           | \$273.68                | \$8.48             | 13.39                        |
| BL-10067           | \$93.74                 | \$0.00             | 31.84                        |
| BL-10500 SCS 1894  | \$302.50                | \$6.98             | 25.00                        |
| BL-10677           | \$564.63                | \$0.00             | 10.53                        |
| BL-11193           | \$374.78                | \$15.00            | 11.32                        |
| BL-12015           | \$880.14                | \$34.88            | 3.82                         |
| BL-12025 JP-9039   | \$185.53                | \$0.00             | 39.96                        |
| BL-12044           | \$715.67                | \$0.00             | 0.00                         |
| Averages<br>Totals | \$189.10<br>\$11,535.25 | \$3.40<br>\$207.31 | 20.61%<br>20.61%             |

- 5. Select Show Details to change viewing
  - View all stores in your region or select an individual store
  - Use the arrow keys to move to a previous date

|                                       | Focus Multi-Store Dashboard V |                            |
|---------------------------------------|-------------------------------|----------------------------|
| Date: Today   Show Details +<br>Lbr % | \$ \$                         | Date: Today   Hide Details |
| 37.35                                 | Region All                    |                            |
| 31.84                                 | Store All                     |                            |
| 25.00                                 | Start Date 2/16/2011          |                            |
| 10.53                                 | End Date 2/16/2011            |                            |
| 3.82                                  | Today Yesterday               |                            |
| 39.96                                 | Previous Day                  |                            |
| 0.00<br>20.61%<br>20.61%              | Month To Date Year To Date    |                            |

6. If an individual store is selected it will appear at the bottom of screen in blue

|                    | Region All                 | ~ |
|--------------------|----------------------------|---|
|                    | Store BL                   | * |
|                    | Start Date 2/12/2011       |   |
|                    | End Date 2/12/2011         |   |
|                    | Today Yesterday            |   |
|                    | Previous Day Next Day      |   |
|                    | Month To Date Year To Date |   |
| Store              | Net Sales                  |   |
|                    | \$1,070.45                 |   |
| Averages<br>Totals | \$1,070.45<br>\$1,070.45   |   |

- 7. Select the store to open the store's dashboard *This is the same dashboard that is on the store POS* 
  - Items in blue can be opened to view more data; this can vary by day

| Focus                       |          |     |
|-----------------------------|----------|-----|
| <b>\$</b>                   |          | BL- |
| Store Details As Of 1:31 pm |          |     |
| Net Sales                   | \$767.05 |     |
| Labor \$                    | \$0.00   |     |
| Labor %                     | 0.00     |     |
| Voids (0)                   | \$0.00   |     |
| Discounts (1)               | \$4.19   |     |
| Refunds (0)                 | \$0.00   |     |
| Return Items (0)            | \$0.00   |     |
| Gift Cards (0)              | \$0.00   |     |
| Paid Outs (0)               | \$0.00   |     |
| First Clock In              | 9:00am   |     |
|                             |          |     |
| Averages                    |          |     |
| Checks (106)                | \$7.24   |     |
| Guests (106)                | \$7.24   |     |
| Time                        | 00:00:17 |     |
|                             |          |     |
| Checks                      |          |     |
| Open                        | 0        |     |
| Reopened                    | 0        |     |
| Missing Bevs                | 0        |     |
|                             |          |     |
| Sales By Period             |          |     |
| Breakfast                   | \$55.23  |     |
| Lunch                       | \$711.82 |     |
| Dinner                      | \$0.00   |     |
| Late Night                  | \$0.00   |     |
|                             |          |     |
| Items                       |          |     |
| Out Of Stock                | 0        |     |
| Countdown                   | 0        |     |
| Tracking                    | 0        |     |
| Variable Price (7)          | \$7.36   |     |
|                             |          |     |
|                             |          |     |

| Store Alerts   |   |
|--|---|
| Current Date<br>Business Date<br>Last Batch<br>Batch Time<br>Deposit | 02/16/2011<br>02/16/2011<br>02/15/2011 (\$356.29)<br>Feb 16 2011 2:45AM<br>\$0.00 |
|  |   |
| Overtime Warnings (1)  |   |
| <u>On the Clock (2)</u><br><u>Cashier / Crew</u>                     |   |

- 8. Select Net Sales to view sales by report group
  - Use the arrow keys to move to a previous date
  - Use Go back to return to Dashboard

| \$P\$                       |         |          | BL-10067   Show Details + |
|-----------------------------|---------|----------|---------------------------|
| Store Details for 2/12/2011 |         |          |                           |
| Report Group                | Units   | Sales    | % Sales                   |
| BL - Cld Sand               | 15      | \$68.69  | \$25.59                   |
| BL - Hot Sand               | 9       | \$27.96  | \$10.42                   |
| BL - Panini                 | 5       | \$19.52  | \$7.27                    |
| BL - Spr Sand               | 5       | \$22.57  | \$8.41                    |
| BL - Salads                 | 3       | \$13.97  | \$5.20                    |
| BL - Sides                  | 30      | \$17.72  | \$6.60                    |
| BL - Combos                 | 14      | \$70.00  | \$26.08                   |
| BL - Cpn Disc               | 15      | (\$7.20) | (\$2.68)                  |
| BL - Desserts               | 14      | \$4.12   | \$1.53                    |
| BL - Cld Bevs               | 28      | \$23.31  | \$8.68                    |
| BL - Condiments             | 1       | \$1.20   | \$0.45                    |
| BL - Other                  | 4       | \$6.59   | \$2.45                    |
|                             |         |          |                           |
|                             |         |          |                           |
|                             | Go Back |          |                           |

- 9. Select Discounts to view the check #, time, and \$amount of a discount
- 10. Select Re-open to view the check #, time, and \$amount of re-opened checks
- 11. Select Voids to view the check #, time, employee, and \$amount of a void
- 12. Select job code under Overtime Warning to view employees weekly hour total
- 13. Select On the Clock to view employees on the clock and clock in time
- 14. Always select Go Back to move back to the dashboard
- 15. Use drop-down to change Dashboard selection

| Multi-Store Dashboard 💌 |
|-------------------------|
| Multi-Store Dashboard   |
| Store Dashboard         |
| Inanayer Log            |
|                         |
|                         |
|                         |

16. The Manager Log can be used to Add Notes

| Focus   | Manager Log 📉                  |                                  |
|---------|--------------------------------|----------------------------------|
| (= = +) |                                | Log Date: Today   Show Details 🛨 |
|         |                                | Hide Previous Ten Logs           |
|         | There are no notes to display. |                                  |
|         |                                |                                  |
|         |                                |                                  |
|         |                                |                                  |
|         |                                |                                  |
|         |                                |                                  |
|         |                                |                                  |
|         |                                |                                  |

- 17. Select Show Add New Note to enter information
  - Use the Priority drop-down to select Low, Medium, or High
  - Use the Weather drop-down to select from over 40 different weather scenarios
  - Enter Notes

|          |               | Hide Add New Note |
|----------|---------------|-------------------|
| Priority | Low           | •                 |
| Weather  | Not Available | <b>v</b>          |
| Notes    |               | *                 |
|          |               | v.                |
|          | Clear Save    |                   |

#### 18. Select Save; date and notes will be added to current log

| Date     | Notes                            |
|----------|----------------------------------|
| <u> </u> | Great sales on a clear and<br>su |

19. To exit Mobile Focus close the webpage

# **SUPPORT**

| Technical Issues | POSHelpNow; 877-811-3811                    |
|------------------|---|
| Login Issues     | Cynthia Keller; cakeller@kahalamgmt.com     |
| Training         | Danielle Fontenot; dfontenot@kahalamgmt.com |
| Orders           | Cynthia Keller; cakeller@kahalamgmt.com     |